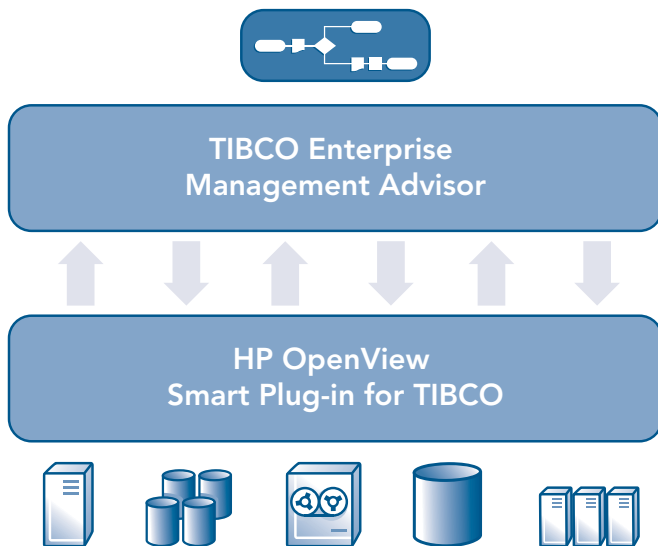


TIBCO Enterprise Management Advisor

The operations of large enterprises are supported by a complex infrastructure of networks, servers, applications, storage devices and security tools. In order to ensure maximum agility and efficiency, these organizations must gain insight into the relationship between business activities and the infrastructure that supports them.

As part of an initiative called enterprise management integration (EMI), TIBCO is partnering with the leading providers of enterprise management (EM) software to help organizations understand and address the impact of business events on IT infrastructure and vice versa. As part of this initiative, TIBCO Enterprise Management Advisor™ software removes the barrier between enterprise management software and integration and business process management (BPM) software that connects and coordinates business assets and activities. This allows business managers and IT staff to analyze developing situations, identify and initiate the best course of action, and take steps to satisfy service level agreements (SLAs).



TIBCO Enterprise Management Advisor enables the integration of TIBCO's business process data with infrastructure data from enterprise management platforms such as HP OpenView.

AT A GLANCE

TIBCO Enterprise Management Advisor works with leading enterprise management platforms to help IT staff monitor and manage the performance of applications across their organization.

BENEFITS

- Reduces the time it takes to address problems and opportunities by helping people identify root causes and initiate rapid responses.
- Reduces the risk of critical business processes failing by mapping IT performance to business impact.
- Improves the effectiveness of IT departments by enabling staff to focus on situations most critical to business success.
- Improves SLA compliance by providing metrics on both the business process and IT infrastructure.



ATTRIBUTES & CAPABILITIES

Focusing IT Resources on KPIs and SLAs

- Helps IT staff understand which IT assets support each business process so they can address IT problems that most directly impact key performance indicators (KPIs) and keep the most important processes running at peak efficiency.
- Enterprise Management Advisor can deliver new metrics for analyzing SLA compliance that describe not only the business process itself but the infrastructure that supports it. This helps outsourcers and IT staff evolve their service offerings to best meet the needs of their clients.
- When EM software notifies Enterprise Management Advisor that a resource's performance is starting to degrade, business logic can automatically initiate an appropriate response to fix the problem before the business is negatively affected.

Business-Driven Adaptation of Infrastructure

The needs of business processes can change suddenly and unpredictably, and the network infrastructure supporting them frequently needs to be modified in response. TIBCO Enterprise Management Advisor:

- Enables the creation of contingency plans that can be implemented when a business process demands the sudden addition of new infrastructure resources.

- Lets administrators more quickly identify situations that require infrastructure changes, decide on the best course of action, initiate any necessary modifications and incorporate lessons learned into the rules that govern their IT infrastructure and business processes.

Enterprise Management Integration Initiative

TIBCO is committed to supporting the integration of additional enterprise management platforms and to developing increasingly sophisticated solutions for the analysis and optimization of business processes. The following products are used to align IT and business processes:

- TIBCO Hawk® Monitoring and Management Framework
- TIBCO BusinessWorks™ Integration software
- TIBCO Enterprise Management Advisor
- HP OpenView Operations Manager (available from HP)
- HP OpenView Smart Plug-in for TIBCO (available from HP)



PLATFORM, STANDARDS AND SECURITY

- Microsoft Windows 2000 Service Pack 2
- HP-UX 11i
- Solaris 2.8

TIBCO Software Inc. (NASDAQ: TIBX) is the leading independent business integration software company and a leading enabler of real-time business, helping companies become more cost-effective, more agile and more efficient. TIBCO has delivered the value of real-time business, what TIBCO calls The Power of Now®, to thousands of customers around the world and in a wide variety of industries.

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www.tibco.com

Global Headquarters
3303 Hillview Avenue
Palo Alto, CA 94304

Tel: +1 650-846-1000
+1 800-420-8450

Fax: +1 650-846-1005